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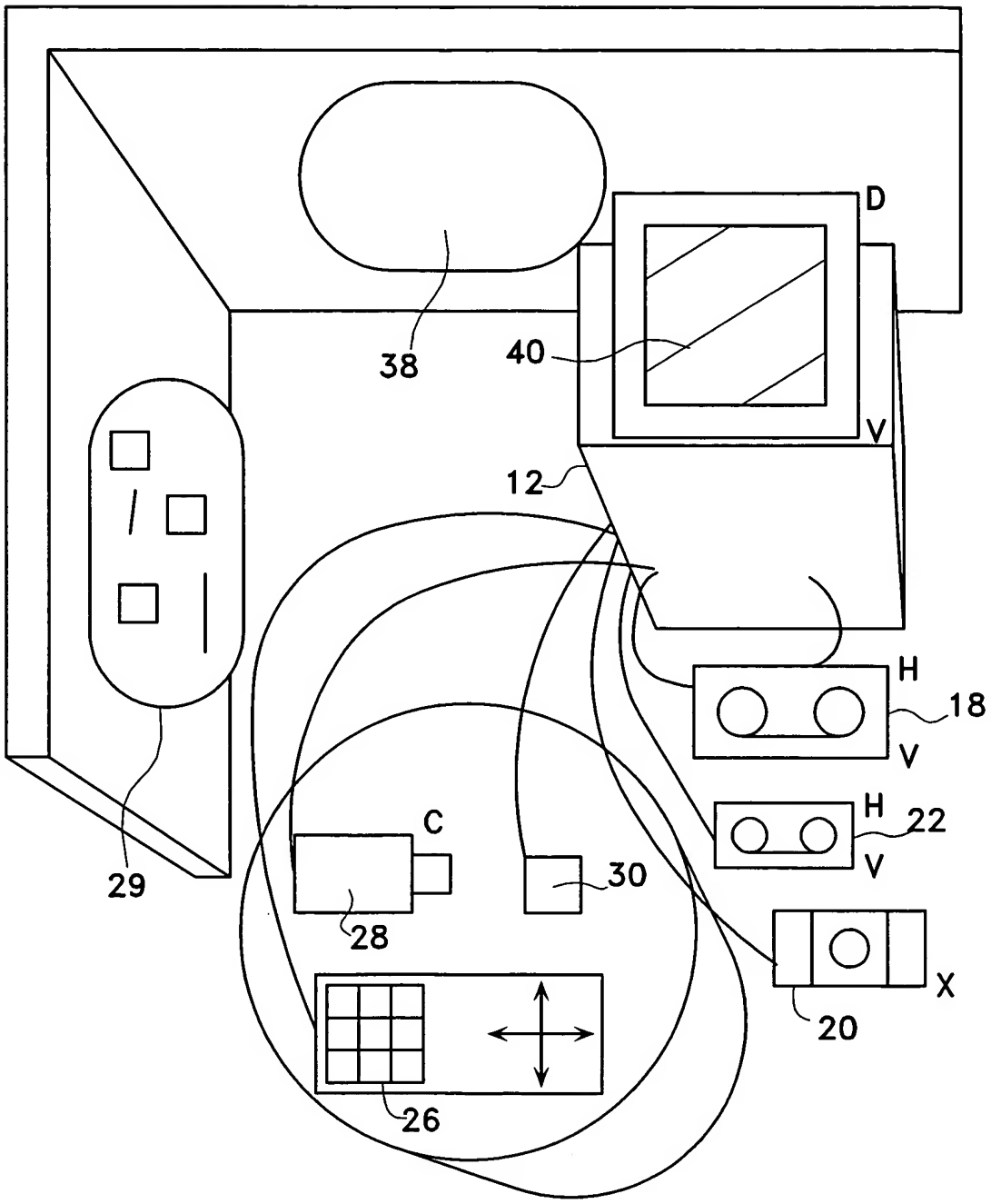


FIGURE 1

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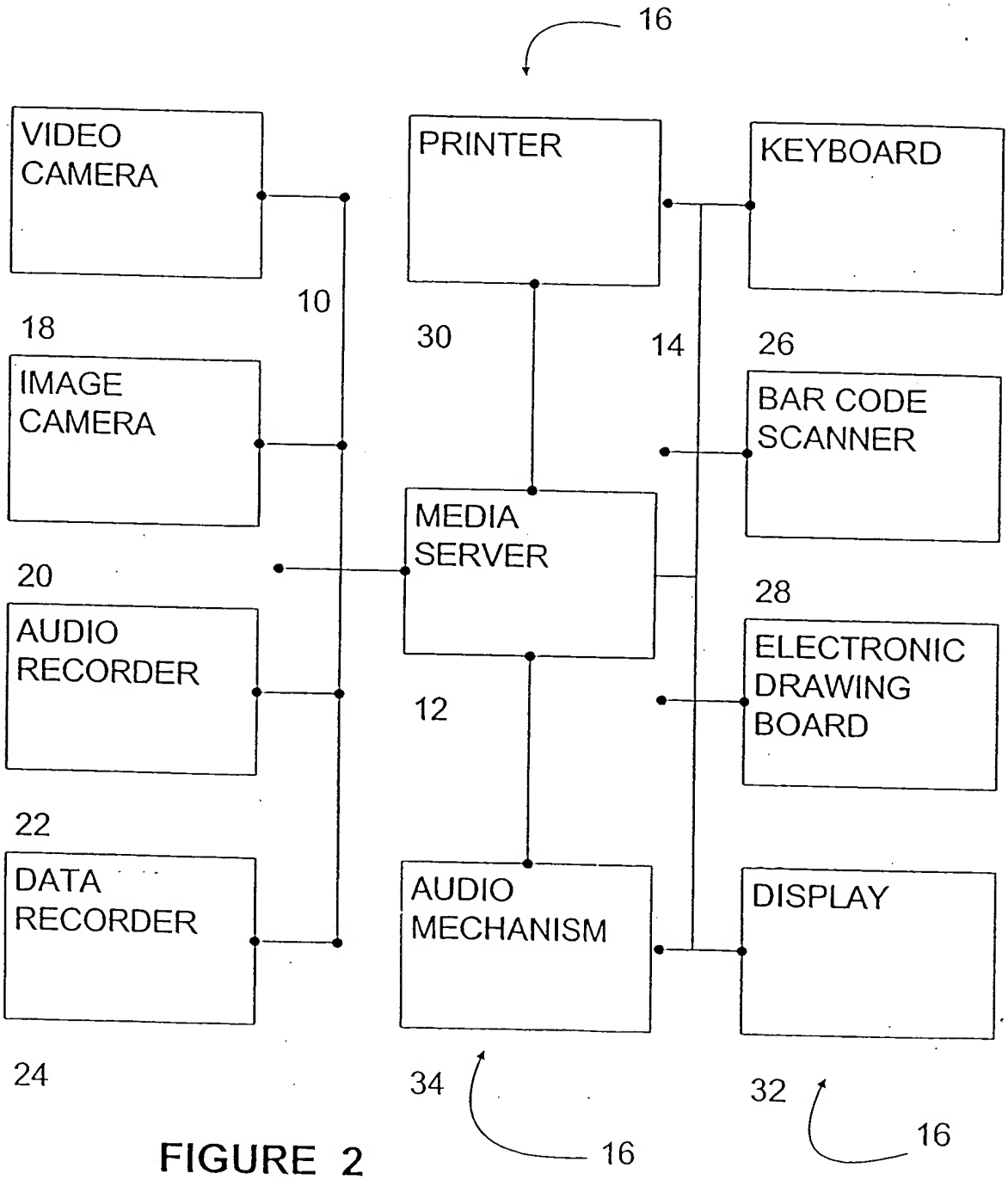


FIGURE 2

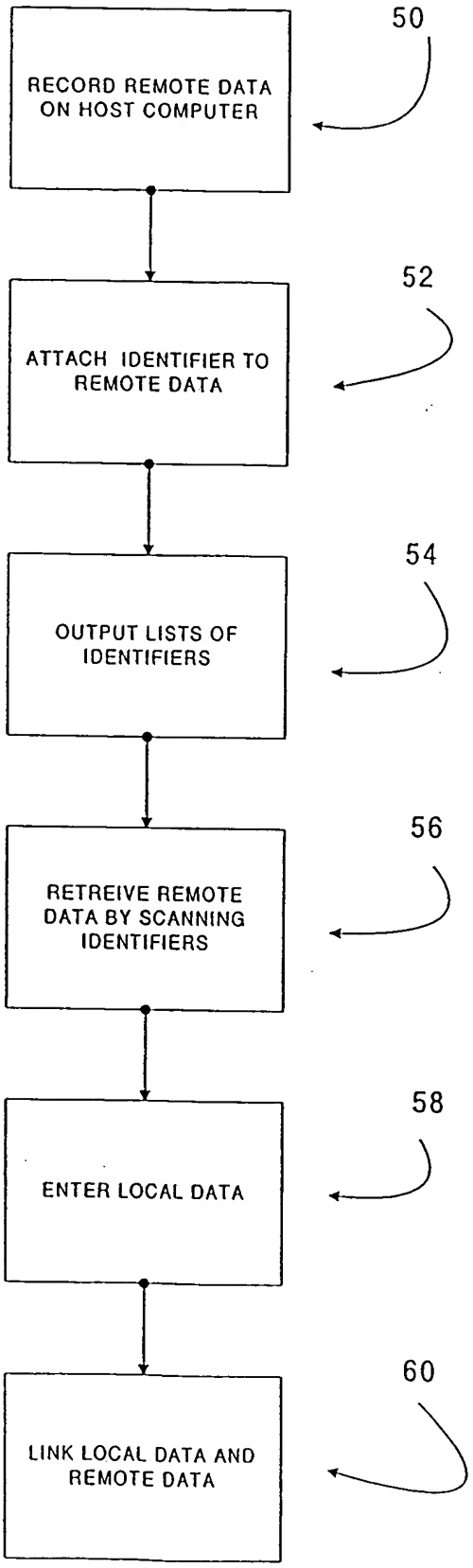


FIGURE 3

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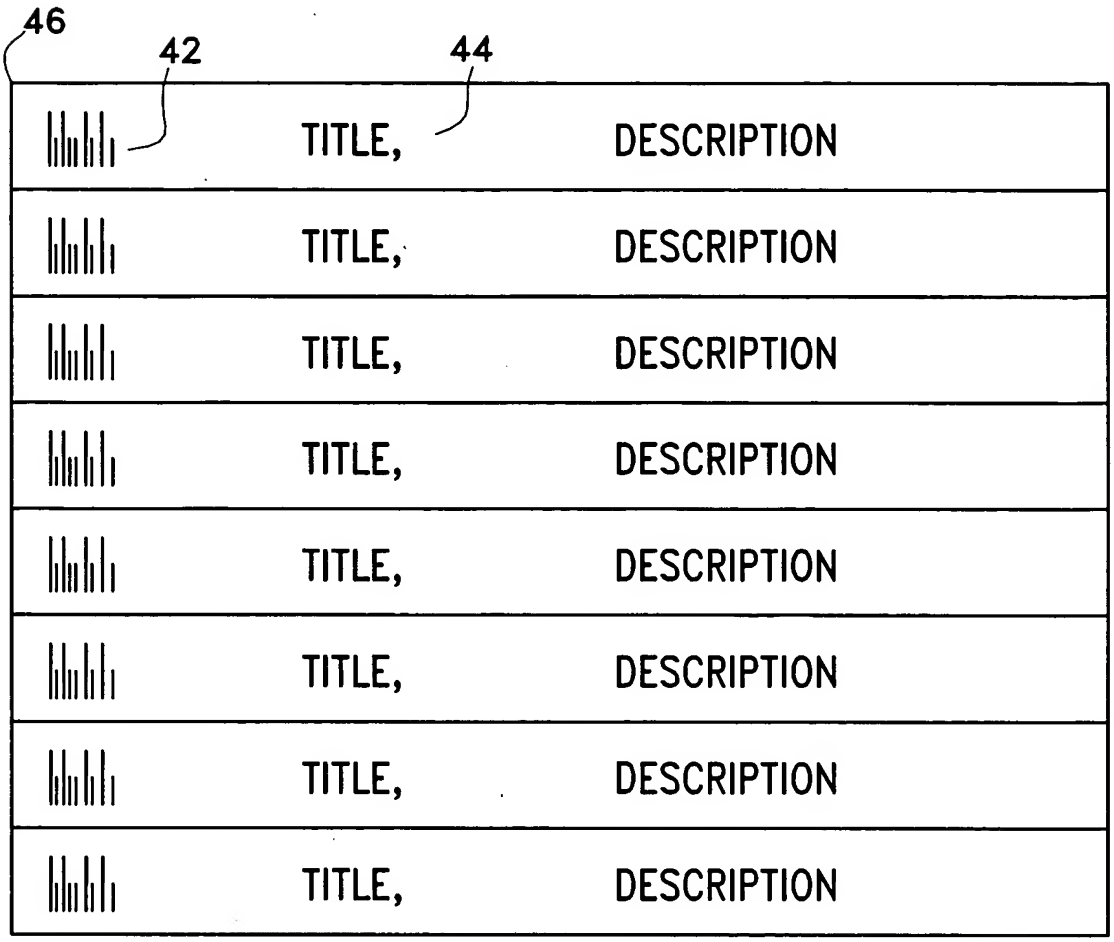


FIGURE 4

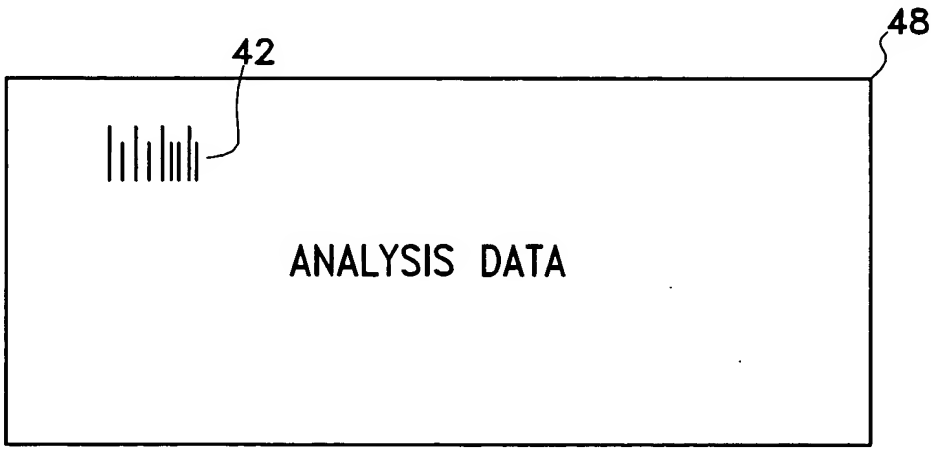


FIGURE 5

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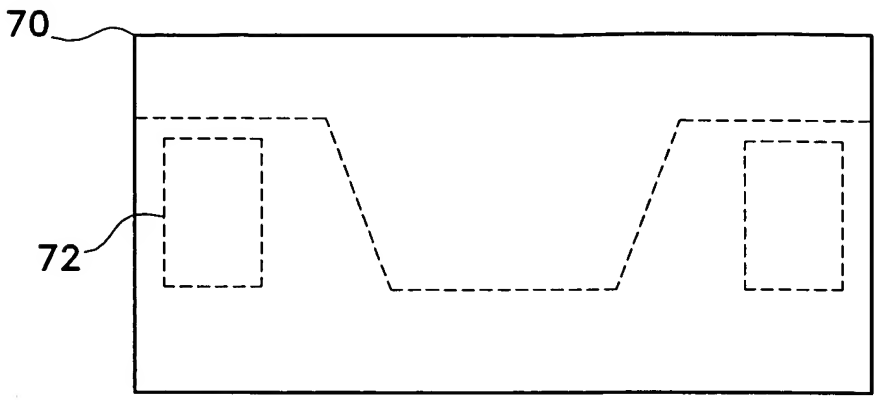


FIGURE 6

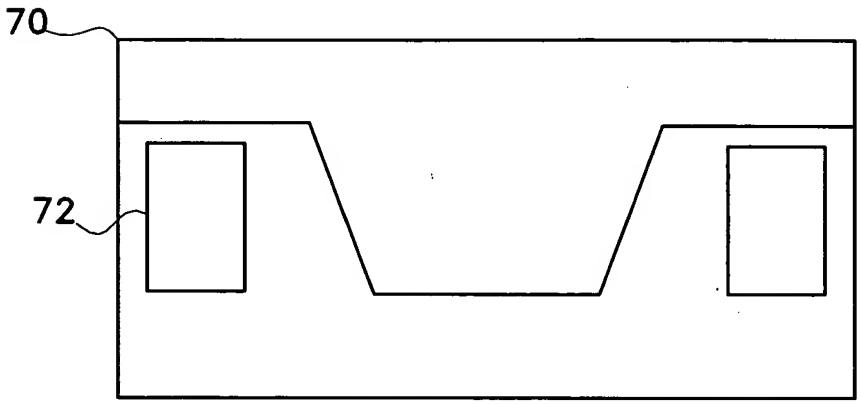


FIGURE 7

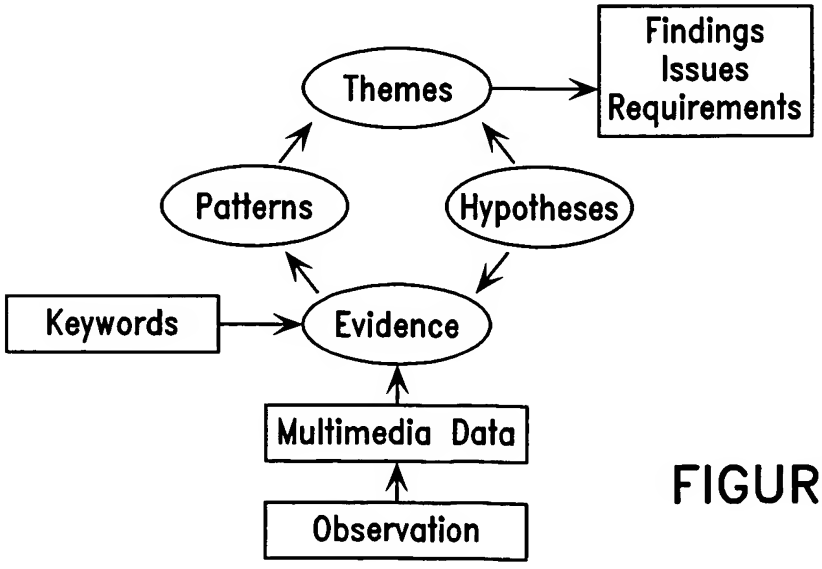


FIGURE 8

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**Themes**

Contribution to Knowledge System

**Findings, Issues, Requirements**

Issue: People will share knowledge if they know who is using it.
Requirement: Feedback mechanisms are needed to enhance sharing.

**Hypotheses**

People have no time to contribute to knowledge repositories.

**Patterns**

People spend large amounts of time sharing knowledge via email and phone.

**Evidence**

Joe Smith: "I don't have any time to contribute."
Joe Smith: "I spend about 8 hrs/wk helping others."

FIGURE 9

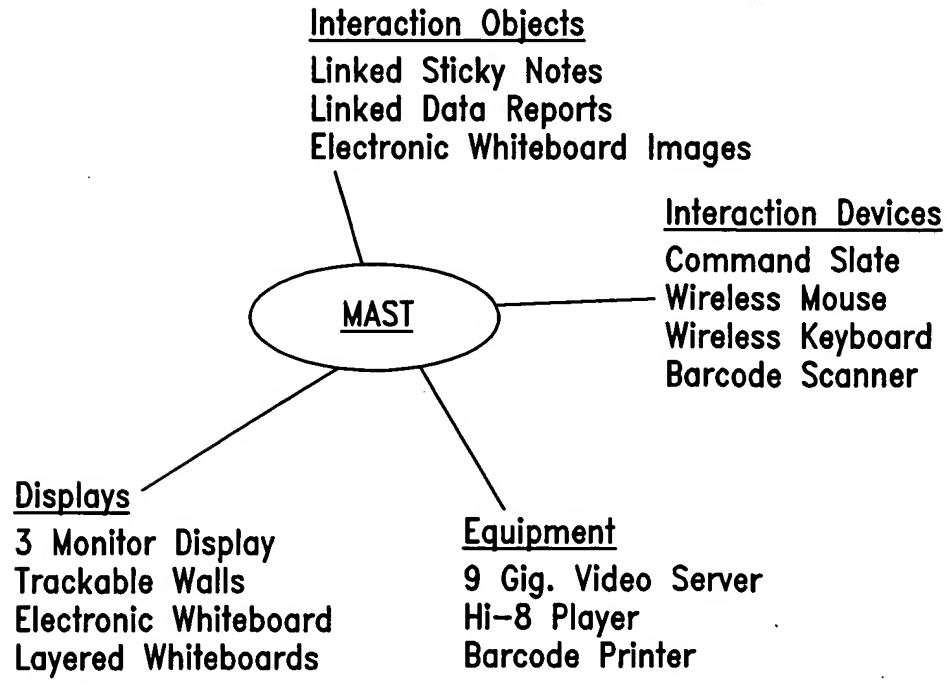


FIGURE 10

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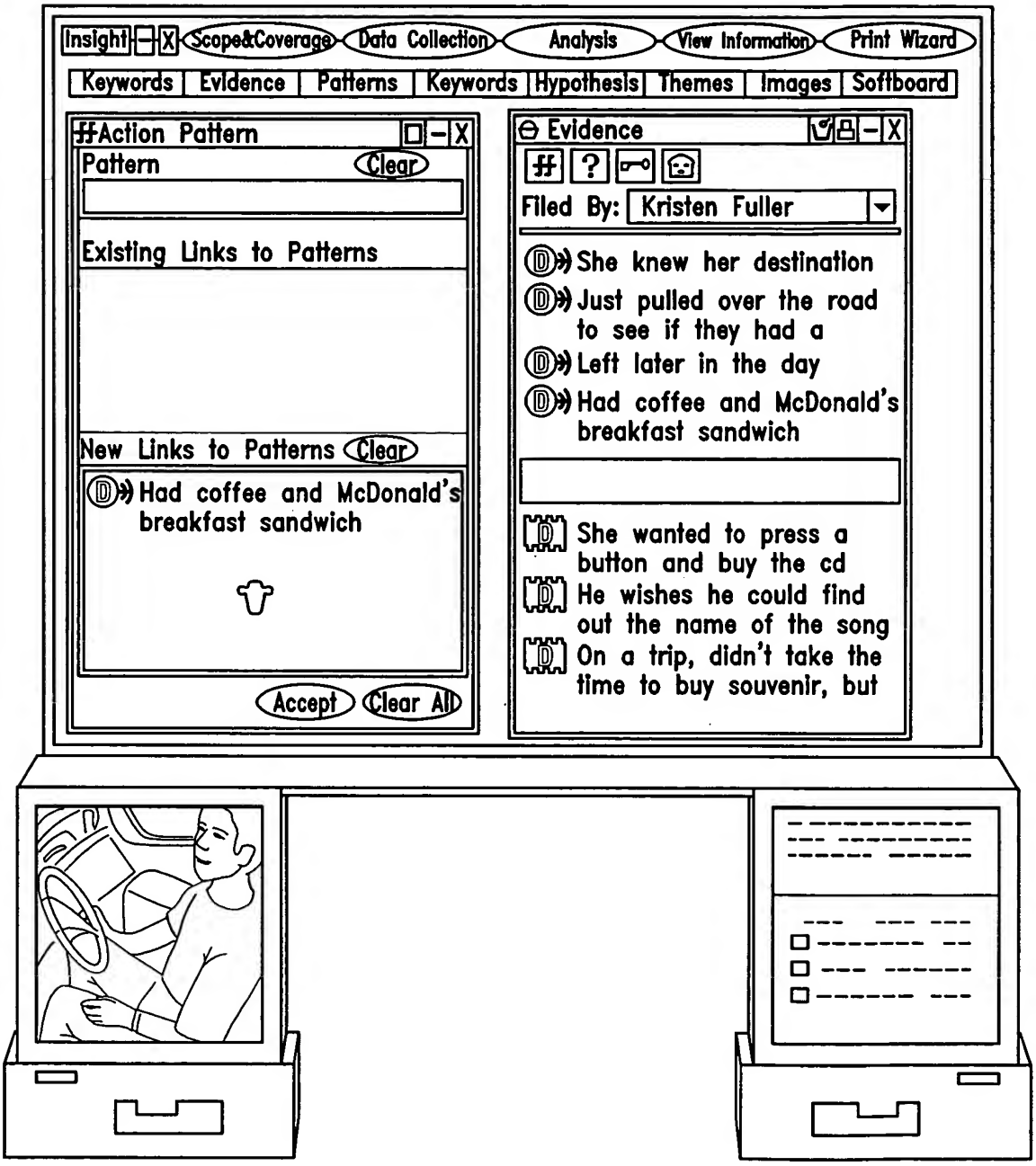


FIGURE 11

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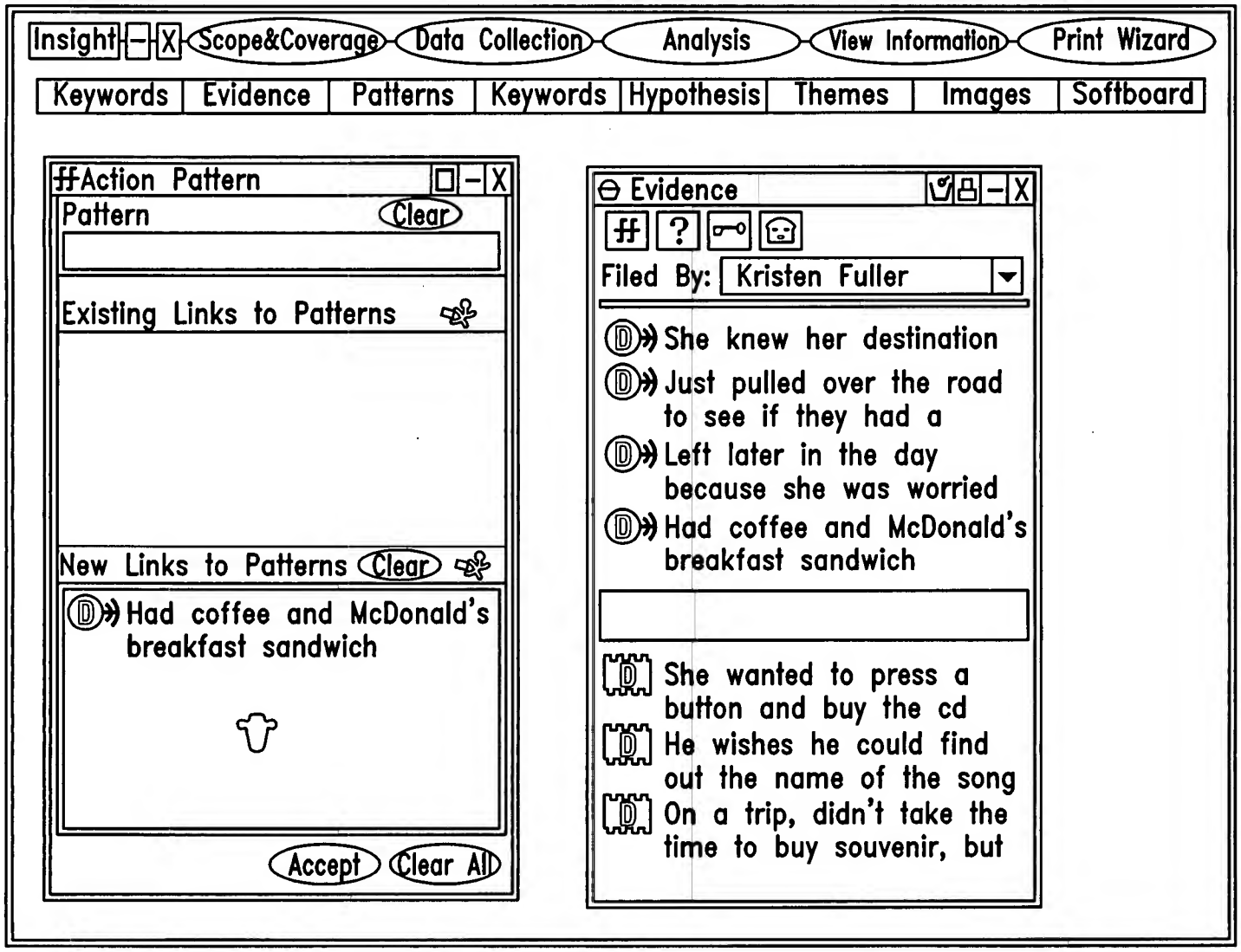


FIGURE 12

Title: SYSTEM AND METHOD FOR INPUTTING, RETRIEVING,
Inventor: Kishore SWAMINATHAN et al.
Application No.: To Be Assigned
Sheet 8 of 10

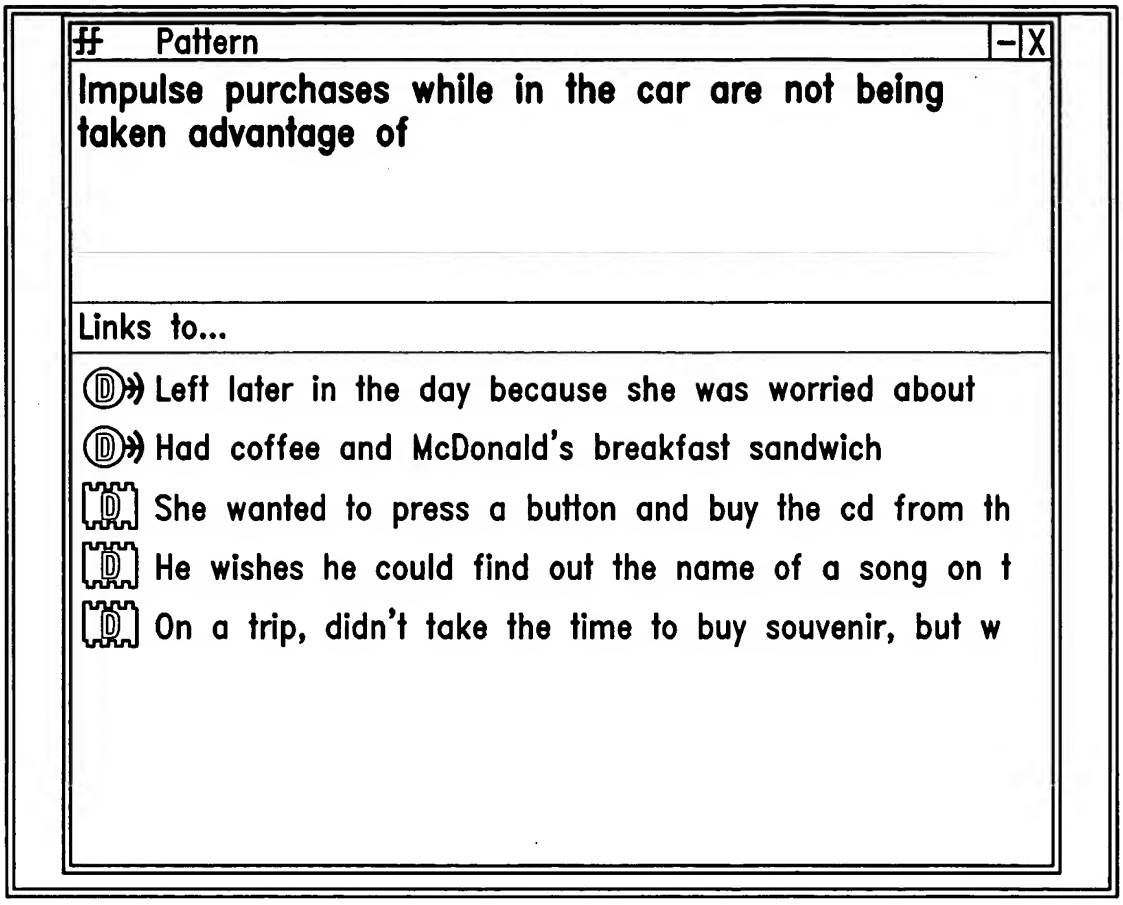


FIGURE 13

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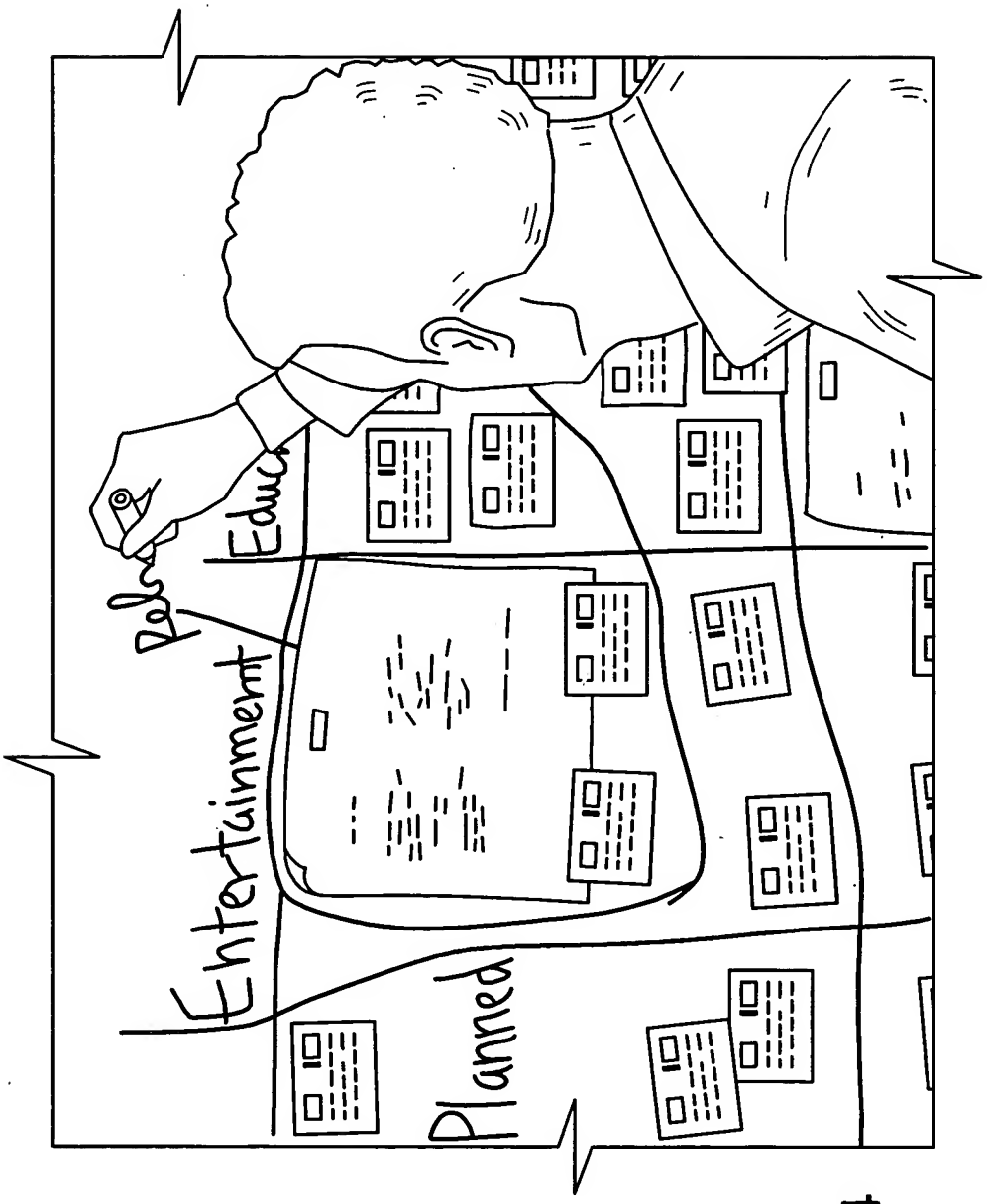


FIGURE 14

Docket: 1-2-3-4-5-6-7-8